ShoreTel Hosted Voice

A CLOUD PHONE SYSTEM FOR EVERY BUSINESS

ShoreTel Hosted Voice is the reliable, secure, scalable solution with a user experience you'll love. Your team can work smarter and more productively.

ShoreTel Hosted Voice enables your workforce to communicate how they want, where they want, when they want, using ShoreTel IP 400 series desk phones as well as on the laptops, smartphones and tablets that your employees already love. Whether you're a business strategist, an IT professional, or a cost-conscious financial manager, ShoreTel Hosted Voice will exceed your expectations for business process integration, service quality, business continuity and overall value.

Ease of operation—highest quality service

Ready to stop managing your phone infrastructure so you can focus IT resources on more strategic initiatives? Need to scale up or down as your business changes without juggling capital expenses? A hosted PBX solution is right for you, and ShoreTel Hosted Voice offers the highest-quality cloud-based service available today.

ShoreTel Hosted Voice is closely controlled and integrated for crystal-clear sound and end-to-end quality assurance: from the ShoreTel-designed desk phones, to the ShoreTel-authored software applications, to the flexibility and choice of using the public or private cloud for connectivity, to ShoreTel's white-glove service and support. Deploy with confidence—we've got you covered from legacy service change-over, through service implementation, to on-going customer and end-user support.

Trust ShoreTel for reliable business Communications

ShoreTel Hosted Voice is a cloud phone system that offers a complete, end-to-end solution, from phones to platform to software to service. We work with you directly, in partnership with your IT support staff – there is no one else accountable for keeping promises to you. We measure our success in clients who will confidently refer us to other businesses.

BENEFITS
- Quality– proven by our loyal customers and the lowest churn rate in the industry
- Simplicity–we manage your phones, you manage your business
- Flexibility–unites multi-site, centralized and remote workers
- Scalability–add an unlimited number of users, or reduce services as needed
- Reliability–built-in disaster recovery to keep you productive

ShoreTel. Brilliantly simple business communications.

ShoreTel Hosted Voice is plug-and-play easy to deploy, and lets you focus on managing your business, not your phones

MARKET LEADER

ShoreTel leads the Private Cloud market, which includes larger firms with more robust requirements and reliability expectations.

Source: Synergy Research
May 30, 2014

And our network is optimized for voice. Our call routing and management software is customized to support the needs of business. The ShoreTel Hosted Voice Experience also means controlling the network to ensure perfect call quality and uninterrupted service.

With a ShoreTel Hosted Voice phone system, your business gets:

- Experienced project managers to run implementations.

- A dedicated team that monitors system issues and feature usage, proactively helping customers improve and stay "in tune" over time.

- On-demand support and training for administrators and end users who simply double-tap the "?" button on their phones to log a case.

- Focus on our customer's customer. The right call flow gets callers where they want to go quickly.

Flexibility + reliability = premium service

ShoreTel Hosted Voice works wherever your employees find a broadband connection, making it ideal for multi-site and distributed workforces. Hire the most qualified employees, no matter their locations, or integrate new acquisitions—all employees immediately become part of one easy-to-manage, unified communications system.

ShoreTel Hosted Voice is designed for utmost reliability with our world-class data centers running our own soft switch software, multiple call handling server clusters, databases and multiple carrier network connections.

ShoreTel Hosted Voice—the highest value in cloud phone systems

- ShoreTel Hosted Voice premium managed phone system offers both private and public cloud connectivity for ultimate choice and flexibility

- ShoreTel provides end-user support so you don't have to

- Additional feature integrations include on-demand conference calling, call barging, hunt and ring groups and more

- ShoreTel Hosted Voice extends office phone functionality to worker's smartphones and mobile devices to put the power of unified communications in their pockets

Want to know more?
Talk to an expert.

Visit www.shoretel.
com/findareseller

ShoreTel. Brilliantly simple business communications.

ShoreTel, Inc. (NASDAQ: SHOR) is a leading provider of brilliantly simple unified communications (UC) products, cloud services and IP phone systems powering today's always-on workforce. Its flexible communications solutions for contact centers and cloud, onsite and hybrid UC environments eliminate complexity, reduce cost and improve productivity.

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