

2022

eVideo Corporate Overview

Communication – Solutions - Integration

We are eVideo Communications, a specialist communications company delivering Collaboration, Unified Communications, Cloud Video and Voice videoconferencing, audio visual and unified communications solutions to organization throughout Australia and globally.



About eVideo Communications

Who are we

eVideo Communications is a division of the highly successful Confertel Communications Group Pty Limited and is one of Australia's leading Unified Communications Company offering the latest telepresence, video conferencing technology and solutions.

What we do

eVideo are a value-added reseller and service provider of Cisco, Poly, Logitech, Yealink, Google Meet, Zoom, Microsoft Teams, Maxhub, Blue Jeans, Microsoft, HP, Lenovo, Crestron, LG, Samsung, Philips, Sharp, Epson, Kramer, Extron, Aver, NEC, Yamaha, Sony, and other innovative technology products, offering complete sales, service and support throughout Australia and internationally. We deliver a competitive edge by providing our customers with telecommunication solutions that meet their current and future needs.

Our services include collaboration, video conferencing solutions, unified communications, audio visual solutions, boardroom fit outs, consultancy, network design, eCare maintenance support, cloud video meeting service (eMeetMe), eConnect managed services/hosting.

Our professionals are fully trained in the latest video conferencing (hardware, cloud multipoint solutions), unified communications, AAPT broadband and Voice solutions, cloud business telephone systems, etc.

Recent Projects and Past Experience

eVideo has vast experience in providing Video, Voice & Data communication solutions to corporate and Government throughout Australia and the World. (Please go to our eVideo Gallery on our web site). Our recent customers include:

- Westpac Life helicopter rescue
- St John Ambulance
- Salvation Army
- Better Medical
- Act For Kids
- Surf Lifesaving Australia
- LifeFlight
- Mercedes
- Porsche
- Carter Newell, Lawyers
- DWF Global Lawyers
- Bouygues Construction
- Local Land Services of NSW
- Woods Bagot
- Department of Defence
- Gucci
- Downer Group
- Lendi
- ARTC
- Hopgood Ganim Lawyers
- Bauer Media
- Rio Tinto
- AV Jennings
- Galangoor Health
- University of Melbourne

Accreditations and Certifications

- Poly Gold certified partner
- HP certified partner
- Logitech Gold certified partner
- Microsoft Certified partner

- Zoom Partner
- Google Meet and Workspace partner
- Yealink Certified partner
- Aver Partner
- Cisco Premier partner
- AAPT Wholesale partner
- RingCentral Certified Partner
- Ben Q Certified Partner
- Crestron Certified partner
- Extron certified partner
- Kramer Certified partner
- NSW Approved Government Supplier
- GITC Queensland Government accredited
- GITC Tasmania Government accredited
- Awarded CRN FAST 50 winner 2009 & 2010
- InfoComm International Member
- Awarded ARN IT Telecoms “Runner UP” reseller of the year 2012

Our Services

Consulting

Our CVE (Certified Video engineers) trained technicians can assist on any project be it Videoconferencing, Unified Communications, Audio Visual recommendations, Boardroom integration (Crestron Accredited) and or Network advice.

eCare Maintenance & Support

eVideo offer three levels of eCare maintenance support. With every eVideo eCare maintenance contract you will have access to a dedicated national technical support line and can rely on our team of industry certified experts to help you troubleshoot and determine any issues. eVideo also offer remote managed services, where our technical team can access your video endpoints remotely and perform remote diagnostics.

Training

an investment in video conferencing should not be taken lightly. As such we believe adequate training is important to ensure that staff not only feel comfortable using the technology but are equipped to use the technology in the most effective way. eVideo offer a range of training packages designed for new users, advanced users and IT staff.

These packages have been developed in partnership with our vendors and cover the latest software revisions and are continually updated. Scheduled training can be bundled with your maintenance agreement, or can be arranged as it is required such as when new employees join your business

Finance

eVideo offers customers a range of flexible finance options to make the purchase of advanced technologies more affordable. Customers can lease new hardware over a set time rather than buy it outright. In most cases a monthly or quarterly fee is more affordable than an upfront bill for what can sometimes be hundreds of thousands of dollars for a large scale video conferencing infrastructure rollout.

Installation Services

our installation services have been designed to offer our customers a quick, efficient and professional way to implement their video conferencing solutions. Our technicians can advise on the best location for the video conferencing system and room suitability and provide training once the system has been installed.

To ensure the process runs smoothly we will confirm site details by sending the customer IT contact a pre installation checklist.

Environmental Policy

eVideo is committed to reducing the impact on the environment for its operation, partners and customers.

As the leading video conferencing solutions provider in Australia for over 20 years, eVideo has been assisting government and enterprises in reducing their impact on the environment. eVideo's high definition telepresence and video solutions are changing the way organisations communicate and conduct their business. Distance is no longer a time and cost barrier and travel is no longer a requirement for personal effective engagement with fellow workers, customers and partners. With new technology driving down costs and improving network capability more businesses are choosing video conferencing to increase productivity, improve efficiency, save costs and reduce their carbon footprint and impact on the environment.

eVideo as an operation strives to minimise its impact on the environment with continuous usage of video conferencing in preference for travel with its employees, customers and partners. eVideo also has product demonstration capabilities that enable video conferencing with potential and existing customers on their room systems, desktop computers and mobile devices.

eVideo also focuses on efficient use of internet, data centre and hosting services and adopts technology to remotely manage and maintain customer infrastructure without the requirement for site visits.

eVideo Communications

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